CRUISING ON

QUANTUM OF THE SEAS

WE'RE HERE TO HELP!

BEFORE YOUR HOLIDAY

DOWNLOAD

THE ROYAL APP

AVAILABLE FOR FREE from the Apple Store and Google Play Store.

GET IT ON Google Play

Download on the App Store

PASSPORT & VISAS

It's important to check you have at least 6 months validity on your passport from your cruise end date.

Check visa requirements for all destinations on your journey.

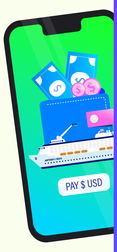
MONEY MATTERS

ONBOARD CHARGES ARE IN USD

Remember to tell your bank you are travelling.

A credit card hold will be placed on a daily basis in line with your spend on your nominated card. Any additional authorisations will be returned 7 - 10 business days after your cruise.

Choosing a cash account? Please ensure you settle your account at Guest Services by 8pm on the last day of your cruise.



WHAT TO PACK IN YOUR CARRY ON BAG

It's important to keep any essential items with you in your Carry On Bag, as your luggage will be delivered to your room later that evening.



ESSENTIAL

- **Passport / Government issued photo ID**
- **SetSail Pass**
- **Medicines**
- **Travel Adaptors - for use with two-pin North American or European power outlets**

OPTIONAL

- Toiletries
- Sunscreen
- Swimmers
- Change of clothes
- Chargers
- Valuables
- Minor consent form, if travelling with children that are not yours
- Baby / toddler necessities

DOWNLOAD MINOR CONSENT FORM HERE

WHAT NOT TO PACK



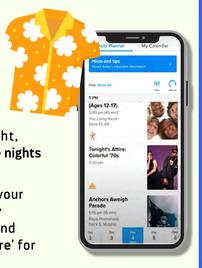
SCAN QR CODE FOR FULL LIST.

- Kettle
- Clothes iron / Steamer
- Coffee maker
- Cooking appliances
- Extension cord /multi plug
- Sports gear (baseball bats, skateboards, surfboards etc.)
- Alcoholic beverages (beer, seltzer or spirits)

THEME NIGHTS

Whether you prefer a 70's disco inferno party or feeling fancy on 'Dress your Best' night, *while not mandatory*, **theme nights always deliver in fun.**

To see the theme nights for your sailing simply go to the **'Daily Planner'** section ***in the app*** and scroll down to **'Tonight's Attire'** for each evening of your cruise.



BE WELL



Remember to purchase **travel insurance,** some countries such as New Caledonia insist upon it to travel.

Check regular **medications** with your GP before travelling.

If you have **ongoing medical conditions**, make sure to travel with your doctors' contact details, and notify them you are planning to travel on a cruise.

TELL US MORE

SCAN THE QR CODE FOR OUR SPECIAL NEEDS REQUEST FORM



REMINDER

Print and attach your luggage tags to your bags **prior to arriving at the terminal.**

ARRIVAL AT THE BRISBANE TERMINAL

ACCESS PORT ADDRESS & PARKING INFO HERE

1. Arrive at your **selected arrival time** confirmed when you checked in.
2. Have your **government issued photo ID**, and **SetSail Pass in hand** as you enter the terminal.
3. **Drop your luggage off** at the allocated area.
4. **Proceed through the terminal to complete your check in.**

   Note - all guests must go through security screening.



YOU'RE ONBOARD



Turn on airplane mode once onboard to avoid being charged international roaming once the ship sails.

Select 'WIFI-GUEST-SHIP' to connect to Wifi

WHAT'S NEXT?

- On the safety page within the Royal Caribbean App, you will see three steps **that you must complete for the emuster.** You can complete the first two steps the night before your cruise, simply watch the safety video and listen to the emergency horn, then check in at your muster station once onboard.
- Grab a bite at Windjammer, Café@Two70 or Sorrento's Pizza.
- Make your dining reservations in the app or at one of the My Time Dining Stations around the ship.
- Head to the pool deck for a swim.
- Register the kids at Adventure Ocean®.



VOOM High Speed Internet Package.

To browse the web, check emails and stay connected with family and friends at sea, purchase a VOOM High-Speed Internet package here.

HOT TIP

Tender tickets are now digital. If your itinerary includes a tender port, simply reserve your tender time via the Royal App and enjoy a well-earned sleep-in.



WHERE IS MY ROOM KEY?



There will be an announcement when the rooms (also known as staterooms) are ready. Your room key will be in the mail slot next to your door.

KEEP EVERYONE TOGETHER

Once booked, call our friendly team on 1800 754 500 to link your rooms with your travelling companions and ensure you are seated together for dining.

ENJOY YOUR HOLIDAY

